Information Technology

Reports to **Planning & Accountability Executive Director**

Our demographics

Director: Scott Johnson   **Years in position:** 12   **In district:** 13   **In education:** 21

Staff: Shirley Mickles, SIMS Coordinator

Network Administrator- Anna Sigmon

Network Technicians- Jennifer Adams, Chris Carpenter, Tony Davis, Blake Stacks and Will Turner

Location: 300 South Catawba Street, Lancaster, SC

Our focus

We Focus On:

Maintaining our existing information systems, while delivering our student and staff applications with the goal of no down time.

Our Users: how best to support their needs for data and technology support.

Implementing new technologies consistent with the district's strategic plan, while addressing incompatibilities of applications.

Our functions

- Our network technicians are responsible for maintaining and repairing approximately 6,000 student, teacher, administrative desktops and laptops. Our network technicians perform repairs, coordinate repairs, order replacement parts, and return defective parts while responding to emergencies and maintaining and repairing over 100 software applications such as Powerschool, CSI Accounting Plus, Excent, Spectrum, Plato, Successmaker, Classworks, GroupWise, Accelerated Reader and Measures of Academic Progress (MAP). Our technicians maintain an infrastructure of over 180 switches, 240 Access Points, 39 servers and associated backup systems.

- Our Network Administrator maintains key databases such as Destiny and Email, assists the director in computer deployments, giving leadership and a technical resource to the Network Technicians.

- Our SIMS Coordinator maintains all aspects of Powerschool, including training new users, performing upgrades, submitting all S.C. Department of Education data requests, diagnosing Powerschool errors and assisting SIMS users.

LANCASTER COUNTY **SCHOOL DISTRICT** *Putting our children first*

Our department strengths

- **Responding to hardware problems** – Our technicians respond to hardware emergencies, devising an action plan to determine service, and back up plans, if necessary, to get our users up and running quickly.
- **Working as a team** – Our department works as a team to tackle software issues like the new Excent program that was deployed.
- **Creating solutions** – Our department works together to create solutions to problems that arise.
- **Demonstrating knowledge and ability** – Our staff is knowledgeable, capable, and well trained.