

Information Technology

Reports to *Chief Operations Officer*

Our demographics

Director: Blake Stacks **Began position:** 2019 **In district:** 2005 **In education:** 2005

Staff: Administrative Assistant – Taneshia Samuel

SIS Coordinator – Shirley Mickles

Network Administrator – Anna Sigmon

Network Engineer – Tony Davis

Network Technicians – Jennifer Adams, Jennifer Burwell, Chris Estridge, Jacob Gamble, Jenny Prete, Will Turner and Clint Wallace

Location: 307 South Catawba Street, Lancaster, SC

Our focus

Our department is committed to supporting the educational vision, goals and mission of our district. We strive to provide maximum up-time and efficiency, by developing and maintaining a strategically-minded plan for the use, implementation and maintenance of district technology assets and resources.

Our functions

- Our Network Technicians are responsible for implementing, maintaining and repairing over 20,000 devices and more than 100 software applications.
- Our Network Administrator is responsible for leading device deployments, maintaining key systems, databases and backups; while also providing leadership and guidance to our Network Technicians.
- Our SIS Coordinator maintains all aspects of Powerschool, including training new users, performing upgrades, submitting all S.C. Department of Education data requests, diagnosing Powerschool errors and assisting SIS users.
- Our Network Engineer is responsible for maintaining our network infrastructure, Google-GSuite and Content Filter, while also providing leadership and guidance to our Network Technicians.

Our department strengths

- **Committed work ethic** – Our department understands that technology is critical to the education of our students and we're dedicated to delivering the highest level of support possible. Our intent is on ensuring that our district technology is available and performing at its best for our students, teachers and staff.

- **Problem solving** – Our department consists of an experienced group of problem solvers that are not only great at finding solutions for current issues, but also proactive in looking for ways to improve efficiencies and thwart potential problems.
- **Knowledgeable staff** – Our staff members possess an extensive array of knowledge, experience and skill in relation to information technology. This knowledge enables our department to meet our district's technology needs efficiently and effectively.